



Lock and Go Flooring CoreLock® Premium Rigid SPC Flooring

CoreLock® Premium Rigid SPC Flooring is a patented product with US Patent No. 10,220,599 & 10,343,381 and other Patents Pending Foreign and Domestic.

Lock & Go Flooring warrants CoreLock® Premium Flooring for defects in material and/or workmanship to the original owner which relate to joint integrity, manufacturing defects, staining, and wear in accordance with the terms of this warranty and during the stated period of the warranty. The “period of the warranty” shall mean the following:

Lock and Go Flooring CoreLock® Premium Rigid SPC Flooring Limited Finish Warranty Periods

Thickness	Series	Wear Layer	Residential Warranty	Light Commercial Warranty	Heavy Duty Warranty
4.2mm	Royalty	12mils	Lifetime	10 years	
5.2mm	Castle	20mils	Lifetime	10 Years	5 Years
5.5mm	Castle	20mils	Lifetime	10 Years	5 Years

Joint Integrity

Lock and Go Flooring warrants, the I4F brand locking system contained in Lock and Go Flooring will not fail for one year.

Manufacturing Defect

Lock and Go Flooring warrants that during the period of the warranty, CoreLock® Flooring will be free from manufacturing defects.

Staining

Lock and Go Flooring warrants that during the period of the warranty, CoreLock® Flooring will resist staining. “Stain resistance” is the ability of your CoreLock® Flooring to resist permanent stains.

Wear Resistance

Lock and Go Flooring warrants that during the period of the warranty, CoreLock® Flooring wear layer will not wear through the design layer.

Obligation of the Owner

Owner must submit notice of all claims under these warranties to the retailer within the specified warranty period. Claims must be submitted in writing. CoreLock® Flooring is warranted as indicated above in continuous climate controlled interior environments. The following general terms and conditions apply. If you have questions regarding the warranty information, please contact your retailer or Lock and Go Flooring representative.

These warranties apply to Lock & Go Flooring when installed and maintained in accordance with our most recent installation and maintenance procedures. A copy of installation is printed on the back of each carton of material. Make sure installer complies with installation procedures. For the most up-to-date procedures, please visit www.lockandgoflooring.com. The original owner agrees to provide proof of compliance with recommended installation and maintenance procedures when a claim is filed. These warranties apply only to the original owner and the first installation of the product and are non-transferable. The "original owner" is the person stated as the buyer on the purchase document(s). This warranty applies only to first quality CoreLock® Flooring purchases.

General Terms and Conditions for CoreLock Flooring

1. Lock and Go Flooring will, at its option, repair or replace product not meeting the above listed warranties. When replacement of the flooring is made, only new material from the current product range at the time of the claim will be supplied by the distributor or retailer. There will be no other form of compensation. Responsibility under this warranty only applies to hidden defects that were not visible before or during the installation of the CoreLock® Flooring. Material installed with visible defects is considered accepted.
2. Open joints of 0.01 inches (0.2mm) or less are not considered a defect under the joint integrity warranty. Joints compromised by improper installation, lack of continuous climate control, or obstructions creating pinch points are specifically excluded by this warranty. Quarter round require at least 1/16" gap between floor and quarter round for the floor to move freely.
3. These warranties do not apply to Lock and Go Flooring that has been subject to abnormal use or conditions or abused in any way. "Abnormal use or conditions" includes, but is not limited to, damage from plumbing/appliance leaks, storm, or flood; damage from smoke, fire or other casualty events; damage caused by negligence or improper installation or alterations of the original manufactured product. "Abuse" is any use of the flooring that is unreasonable considering the normal and expected uses of Lock and Go Flooring in a residential or heavy/light commercial environment. The feet of furniture must always be covered with appropriate protective material. Chairs, sofas, or furniture with castors must be fitted with soft rubber wheels and have an adequate protective mat or protective castor cups.
4. The waterproof warranty excludes damage to furniture, fixtures, walls, subfloors, moldings, trims, underlayment's. Also, any damage resulting from mold and mildew growth is not covered under these warranties.
5. For the pet Warranty to remain in effect, clean any affected area immediately. Any staining resulting from urine, feces, or vomit from anything other than a domestic pet is not covered under this warranty.
6. Damages caused by high heel indentions and scratches caused by pet claws are excluded in this warranty.
7. Walk off mats must be placed at all exterior entrances to protect Lock and Go Flooring from soil, grit, deicers, asphalt sealers, and other contaminants capable of damaging Lock and Go Flooring. Suitable walk off mats should contain both soft and firm fibers to facilitate removal of wet or solid contaminants from shoe soles. An extra set of walk off mats should be available for each entrance so walk off mats can be replaced and cleaned weekly during routine maintenance or more often depending upon site and weather conditions. This will prevent walk off mats from becoming the source of tracked-on contaminants. Walk off mats should be large enough to allow adequate soil removal.

8. These warranties do not apply to damage from exposure to extreme heat or sunlight exposure, dryness, or stains because of chemical or industrial products (other than recommended cleaning products). Windows coverings should be used during periods of intense sunlight to avoid intense heating of flooring product.
9. Warranty is voided if damage is caused by floors laid on raised wood frame house without HVAC controlled crawl space.
10. These warranties exclude damage caused by hydrostatic pressure (water or moisture under the floor that is transmitted to the surface through exerted pressure) or other conditions that result in water or moisture below the floor.
11. Material must be checked carefully for defects before and during installation and under sufficient lighting. Products with visible defects must not be installed under any circumstances. The retailer must be informed in writing of such defects within 15 days. After this time has elapsed, no further claims will be accepted. Color and gloss issues resulting from material added to an existing installation later and non-warranty related repairs are excluded from coverage.
12. ALL IMPLIED WARRANTIES WHICH MAY ARISE BY IMPLICATION OF LAW OR APPLICATION OF COURSE OF DEALING OR USAGE OF TRADE—INCLUDING, BUT NOT LIMITED TO, IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE—ARE EXPRESSLY EXCLUDED. NO WARRANTIES, EXPRESS, IMPLIED, STATUTORY, OR OTHERWISE, EXTEND BEYOND THOSE EXPRESSLY SET FORTH IN THIS WARRANTY BROCHURE, AND ALL SUCH WARRANTIES ARE EXPRESSLY DISCLAIMED.

